



# II. Trust and AI

SAY THEN

Prof. Dr. Andreas Kaminski





- 1. Why trust at all?
- 2. Examples of double opacity (model & action success)
- 3. Three (too) simple approaches
  - a. Why not just reliability?
  - b. Why not simply listen to experts?
  - c. Why not just evaluate the scientific quality?
- 4. The intricate simplicity of trust
- 5. Trustworthiness as a value a value among other values?









O Google Cloud Platform

### Why trust Al?

Making Friends with Machine Learning









	How Do We Trust Al Service? Exploring the Trust Mechanism in Al Service		PAPER TITLES 111 Results	PAPERS (FULL TI 369.742 Results	EXT)	<b>PEOPLE</b> 0 Results	VIDEOS 0 Results	COURSES 0 Results	
E Google Artikel	Chapter         May 2023 · E-Business. Digital Empowerment for an Intelligent Future <ul></ul>		FILTERS		12.276 filtered results match trust ai       SORT BY       Relevance ▼         To what extent should we trust AI models when they extrapolate?				
Beliebige Zo Seit 2023 Seit 2022 Seit 2019 Zeitraum wá	continuously use AI services. However, due to the intelligent feature, trust in AI ervice is different from other trust. So, we explore how do users trust AI services and I Reads Request full-text Recommend Follow Share	i of <b>/</b> olog	DATE RANGE		2022 · Xuenan Cao · Mathematics, Computer Science, Artificial Intelligence, Machine Learning, Extrapolationmore →				
Nach Relev sortieren Nach Datun Beliebige Si Seiten auf E	Research from: Industrial Sales and Service Engineering [ISSE] Can you trust me? Using AI to review more than three decades of AI trust literature Full-text available Conference Paper May 2023 - 31st European Co	Source // e w ifica Source // the san share // es. >d by	Past Year PUBLICATION TYPE	Past 5 Years	Trust and Trustworthiness in AI Ethics         2022       • Karoline Reinha       • Al and Ethics         ★ Download       □ Download Full PDF Package       + Save To Library				
Alle Typen Übersichtsa	<ul> <li>Charlotte Knickrehm · (a) Marleen Voss · (a) Marie-Christin Barton</li> <li>The ability of artificial intelligence (AI) to take on complex tasks can facilitate humans' life, but also raise concerns about AI replacing the human workforce. Acceptance and prior trust are prerequisites for</li> </ul>		<ul> <li>All</li> <li>Journal Article</li> <li>Book</li> <li>Conference Paper</li> </ul>	<b>12,276</b> 1 14	TRUST XAI: Model-Agnostic Explanations for Al With a Ca:         2022 · zebo yang · Computer Science · IEEE Internet of Things Journal         ★ Download        Download Full PDF Package + Save To Library         Relationship between trust and acceptability in Al         2022 · Guillaume DEC · Computer Science · Le Centre pour la Commu         ★ Download          Download Full PDF Package + Save To Library			ase Study on IIoT Security	
☐ Zitate ei	96 Reads           Download         Recommend Follow Share		D Other	12,261					
	Designing AI for Appropriation Will Calibrate Trust         Full-text available       Conference Paper         Apr 2023 · CHI TRAIT '23: Wor		<ul><li>All</li><li>English</li><li>Portuguese</li></ul>	<b>12,276</b> 10,216 597	An Inst 2022 • Ł Down	An Instrument for Measuring Teachers' Trust in Al-Based E         2022 · Mutlu Cukurova · Computer Science · LAK22: 12th International Le         ★ Download       Download Full PDF Package + Save To Library         Relationship between trust and acceptability in Al         2022 · Alexandre AG0 · Computer Science · Le Centre pour la Commun         ★ Download       Download Full PDF Package + Save To Library	Educational Technology .earning Analytics and Knowledge Conference unication Scientifique Directe - HAL - Inria		
	Calibrating users' trust on Al to an appropriate level is widely considered one of the key mechanisms to manage brittle Al performance. However, trust calibration is hard to achieve, with numerous interacting factors tha		<ul> <li>Italian</li> <li>Spanish</li> <li>French</li> <li>more</li> </ul>	413 290 125	Relatio 2022 ∙ ≰ Down				
	63 Reads           Download         Recommend         Follow         Share	<b>st</b> fo n 19	• more		Relation 2022 • Lown	onship between trust and a Frédérique Krupa • Computer Sci load	cceptability in Al ence · Le Centre pour la Communi kage + Save To Library	ication Scientifique Directe - HAL - Inn	ia
	Investigating and Designing for Trust in Al-powered Code				Annlvir	ng Al to digital archives: tru	ist collaboration and shar	ed professional ethics	

04.08.23

Andreas Kaminski





REPORT / STUDY | Publication 08 April 2019

### Ethics guidelines for trustworthy Al

On 8 April 2019, the High-Level Expert Group on AI presented Ethics Guidelines for Trustworthy Artificial Intelligence. This followed the publication of the guidelines' first draft in December 2018 on which more than 500 comments were received through an open consultation.

According to the Guidelines, trustworthy AI should be:

(1) lawful - respecting all applicable laws and regulations

(2) ethical - respecting ethical principles and values

(3) robust - both from a technical perspective while taking into account its social environment



### See also

A European approach to artificial intelligence

### **Related topics**



https://digital-strategy.ec.europa.eu/en/library/ethics-guidelines-trustworthy-ai



Trust, but currently not only in AI ...

- Masks, vaccines, medical recommendations  $\rightarrow$  Sciences
- Parties, democratic processes, election results  $\rightarrow$  Politics
- Money, Banks  $\rightarrow$  Economy
- News  $\rightarrow$  Journalism



- At first glance, trust appears to be a pre-modern social form
- Rationalization, scientification, mechanization should reduce the need for trust
- But the opposite is the case!



Sociologist Georg Simmel wrote in 1908:

In modern societies

"life stands on a thousand presuppositions which the individual cannot trace and verify at all to their bottom, but which he has to accept in good faith. To a much greater extent than one tends to realize, our modern existence - from the economy, which is becoming more and more a credit economy, to the scientific enterprise, in which the majority of researchers must use innumerable results of others which are not at all verifiable to them - rests on the belief in the honesty of others. We build our most important decisions on a complicated system of notions, the majority of which presuppose confidence that we are not deceived."

(Simmel [1908] 1992, p. 389)



First steps on the way to an answer:

1. Trust implies a dependency that can lead to harm

Dependence on other persons, institutions, systems whose services (information, decisions, skills) we need

### 2. We accept this dependence

When we trust, we do not avoid it, we do not try to dissolve or reduce it

### 3. The acceptance of this dependence is justifiable

Trust is not a-rational. It is grounded in reasons, even though we may not always have good reasons. Trust is consequently a practice that can be rational.



Annette Baier:

will not take it. <u>Reasonable trust</u> will require good grounds for such confidence in another's good will, or at least the absence of good grounds for expecting their ill will or indifference. Trust then, on this first approximation, is accepted vulnerability to another's possible but not expected ill will (or lack of good will) toward one.

Baier, Annette. "Trust and Antitrust." In: Ethics 96, no. 2 (1986): 235.



**Dependence on/Vulnerability to AI:** 

- Medical diagnoses and decisions
- Autonomous vehicles
- Legal decisions
- Economic decisions
- Pedagogical decisions
- Political information
- ...



**Dependence on/Vulnerability to AI:** 

- The greater the dependency/vulnerability, the more trust seems necessary
- But we cannot want to accept this dependence either.



Knowledge with a view to AI:

### **Model Opacity**

(a) Number of parameters(b) Nonlinear dependence of the

Input

parameters

(c) Low interpretability of the parameters

Output

# (a) Number of parameters(b) Nonlinear dependence of the

### Input

parameters(c) Low interpretability of the parameters

1. Why trust at all?

Knowledge with a view to AI:

**Model opacity** 



Pragmatic opacity

What is the output? How was it generated?

How well does it work?







- 1. Why trust at all? V
- 2. Examples of the double opacity (model & pragmatic)
- 3. Three (too) simple approaches
  - a. Why not just reliability?
  - b. Why not simply listen to experts?
  - c. Why not just evaluate the scientific quality?
- 4. The intricate simplicity of trust
- 5. Trustworthiness as a value a value among other values?

2. Model and Pragmatic Examples of the double opacity







els that could be trained were multitask neural nets.<sup>1</sup> On one dataset the neural nets outperformed traditional methods such as logistic regression by wide margin (the neural net had AUC=0.86 compared to 0.77 for logistic regression), and on the other dataset used in this paper outperformed logistic regression by about 0.02 (see Table 2). Although the neural nets were the most accurate models, after careful consideration they were considered too risky for use on real patients and logistic resgression was used instead. Why?

- Ambrosino, a colleague of Caruana, had developed a rule-based model
- Rule-based models are one of the most transparent models
- Typical form: a list of *"*if x then y" rules

- Ambrosino, a colleague of Caruana, had developed a rule-based model
- Rule-based models are one of the most transparent models
- Typical form: a list of *"*if x then y" rules
- Ambrosino observes a "strange rule" that the system had learned:
   "If the patient has a history of asthma, then they are low-risk and you should treat them as an outpatient."

## 2. Examples of the model and pragmatic opacity н с R т я

Example 1: Predicting Pneumonia Risk

"If the patient has a history of asthma, then they are low-risk and you should treat them as an outpatient."

The medical experts were able to clarify this:

- If someone has asthma, this person was usually specially observed.
- Individuals with asthma have a lower risk of death in the data set, but precisely because of the intensive monitoring
- So the low risk is found in the data!
- However, they should therefore not be treated as low-risk patients precisely because of this...

## 2. Examples of the model and pragmatic opacity н L R 🗍 🛥 🎆

Example 1: Predicting Pneumonia Risk

"If the patient has a history of asthma, then they are low-risk and you should treat them as an outpatient."

Caruana's insight:

- The rule found by the "rule-based system" will also exist in the neural network
- However, it was not (so easy) to discover there
- The higher accuracy of the neural network leads to disguise this "rule"
- For him, the neural network is worse in this case ...

### 2. Examples of the model and pragmatic opacity н с R 🕇 🛥 🏼

Example 1: "Predicting Pneumonia Risk"

Caruana's insight:

"I said, what I'm worried about is things that the neural net has learned that are just as risky as asthma but the rule-based system didn't learn." Because the neural net is more powerful, more flexible, it was capable of learning things that the rule-based system didn't. This, after all, is the advantage of neural networks-and the reason Caruana's neural net had won the group's internal contest. "I said it's those things that will make us not use this model. Because we don't know what's in it that we would need to fix."

### 2. Examples of the model and pragmatic opacity н с R т я

Example 2: Chat GPT. Slowness in Wittgenstein's thinking

Example 2: Chat GPT. Slowness in Wittgenstein's thinking

Manchmal kann ein Satz nur verstanden werden, wenn man ihn im *richtigen Tempo* liest. Meine Sätze sind alle *langsam* zu lesen. 1947



Example 2: Chat GPT. Slowness in Wittgenstein's thinking

Ich möchte eigentlich durch meine häufigen Interpunktionszeichen das Tempo des Lesens verzögern. Denn ich möchte langsam gelesen werden. (Wie ich selbst lese.) 1948

alay per l'engine de la construction de la construc

2. Examples of the model and pragmatic opacity н с R

Manchmal kann ein Satz nur verstanden werden, wenn man ihn im *richtigen Tempo* liest. Meine Sätze sind alle *langsam* zu lesen. 1947

### 2. Examples of the model and pragmatic opacity н L R 🗍 🛥 🎆

### Example 2: Chat GPT. Slowness in Wittgenstein's thinking

Gibt es eine Stelle, an der er ausdrücklich von "langsam" spricht?

Ja, Wittgenstein spricht an einigen Stellen in seinen Schriften ausdrücklich von der Bedeutung der Langsamkeit für die Philosophie. Eine solche Stelle findet sich beispielsweise in den "Philosophischen Untersuchungen" im §343:

"Das Philosophieren ist kein Ergebnis des Nachdenkens, sondern dessen Voraussetzung. Das Denken ist auch kein Denken über ein Problem, sondern ein Denken ohne ein Problem. [...] In der Philosophie geht es nicht um die Lösung von Problemen; sondern darum, daß keine Probleme bestehen bleiben. Die Philosophie ist keine Theorie, sondern eine Tätigkeit. [...] Was der Philosoph durch seine Arbeit erreicht, ist ein Klarwerden der Gedanken. Das ist nichts, was man 'einmal für allemal' tun kann. (Jeder muß denken, denken lernen.) Aber die Philosophie ist eine Tätigkeit, die man sozusagen jederzeit ausüben kann: man kann jederzeit seine Gedanken klären. (Man könnte auch sagen: 'philosophieren' ist eine Tätigkeit wie 'Stillesein', 'Schweigen', 'Sich-Besinnen'.) Wie es auch ankommt, jedenfalls bedarf sie der Langsamkeit. (Nicht der Zeit, sondern der Geduld.)"

\$

## 2. Examples of the model and pragmatic opacity $H \sqcup R \square S$

IIO

### Example 2: Chat GPT. Slowness in Wittgenstein's thinking

Gibt es eine Stelle, an der er ausdrücklich von "langsam" spricht?

Ja, Wittgenstein spricht an einigen Stellen in seinen Schriften ausdrücklich von der Bedeutung der Langsamkeit für die Philosophie. Eine solche Stelle findet sich beispielsweise in den "Philosophischen Untersuchungen" im §343:

"Das Philosophieren ist kein Ergebnis des Nachdenkens, sondern dessen Voraussetzung. Das Denken ist auch kein Denken über ein Problem, sondern ein Denken ohne ein Problem. [...] In der Philosophie geht es nicht um die Lösung von Problemen; sondern darum, daß keine Probleme bestehen bleiben. Die Philosophie ist keine Theorie, sondern eine Tätigkeit. [...] Was der Philosoph durch seine Arbeit erreicht, ist ein Klarwerden der Gedanken. Das ist nichts, was man 'einmal für allemal' tun kann. (Jeder muß denken, denken lernen.) Aber die Philosophie ist eine Tätigkeit, die man sozusagen jederzeit ausüben kann: man kann jederzeit seine Gedanken klären. (Man könnte auch sagen: 'philosophieren' ist eine Tätigkeit wie 'Stillesein', 'Schweigen', 'Sich-Besinnen'.) Wie es auch ankommt, jedenfalls bedarf sie der Langsamkeit. (Nicht der Zeit, sondern der Geduld.)"

### PHILOSOPHISCHE UNTERSUCHUNGEN I

sagen würde. Diese Erinnerungen sind ein seltsames Gedächtnisphänomen-und ich weiß nicht, welche Schlüsse auf die Vergangenheit des Erzählers man aus ihnen ziehen kann!

343. Die Worte, mit denen ich meine Erinnerung ausdrücke, sind meine Erinnerungsreaktion.

344. Wäre es denkbar, daß Menschen nie eine hörbare Sprache sprächen, wohl aber eine im Innern, in der Vorstellung, zu sich selber?

"Wenn die Menschen immer nur in ihrem Innern zu sich selbst sprächen, so täten sie schließlich nur dasjenige *beständig*, was sie auch heute *manchmal* tun."—Es ist also ganz leicht, sich dies vorzustellen; man braucht nur den leichten Übergang von Einigen zu Allen zu machen. (Ähnlich: "Eine unendlich lange Baumreihe ist einfach

## 2. Examples of the model and pragmatic opacity н с R 🛛 🛥 🎆

### Example 2: Chat GPT. Slowness in Wittgenstein's thinking



Gibt es eine Stelle, an der er sagt: "Im Rennen der Philosophie gewinnt, wer am langsamsten laufen kann"



Nein, es gibt keine Stelle in Wittgensteins Schriften, an der er diesen Satz wörtlich ausspricht. Der Satz "Im Rennen der Philosophie gewinnt, wer am langsamsten laufen kann" wird oft im Kontext von Diskussionen über die Bedeutung von Geduld und Sorgfalt in der Philosophie verwendet, aber er stammt nicht direkt von Wittgenstein. Es ist jedoch möglich, dass dieser Satz von anderen Philosophen oder Gelehrten als Paraphrase oder Zusammenfassung von Wittgensteins Ideen über die Bedeutung von Langsamkeit und Sorgfalt in der Philosophie verwendet wurde.

 $\mathbf{n}$ 

Werke

Wittgenstein,

## 2. Examples of the model and pragmatic opacity н с R 🛛 🛥 🌑

Example 2: Chat GPT. Slowness in Wittgenstein's thinking

### Im Rennen der Philosophie gewinnt, wer am langsamsten laufen kann. Oder: der, der das Ziel zuletzt erreicht. 1938

Gibt es eine Stelle, an der er sagt: "Im Rennen der Philosophie gewinnt, wer am langsamsten laufen kann"

Nein, es gibt keine Stelle in Wittgensteins Schriften, an der er diesen Satz wörtlich ausspricht. Der Satz "Im Rennen der Philosophie gewinnt, wer am langsamsten laufen kann" wird oft im Kontext von Diskussionen über die Bedeutung von Geduld und Sorgfalt in der Philosophie verwendet, aber er stammt nicht direkt von Wittgenstein. Es ist jedoch möglich, dass dieser Satz von anderen Philosophen oder Gelehrten als Paraphrase oder Zusammenfassung von Wittgensteins Ideen über die Bedeutung von Langsamkeit und Sorgfalt in der Philosophie verwendet wurde.



Example 3: A test with the PRORETA anti-collision system (2009)
## 2. Examples of the model and pragmatic opacity н с R 🛛 🛥 🌑

Example 3: A test with the PRORETA anti-collision system (2009)

- Car with driving assistant for braking and steering intervention
- Experimental setup:
  - Subjects are not told that a driving assistant is available
  - You will be given a task (driving with navigation system)
  - Obstacles appear suddenly during the ride
  - The steering and braking reactions of the test persons and the assistant are measured
  - The subjects are then interviewed

# 2. Examples of the model and pragmatic opacity $H \sqcup R \square S$

Example 3: A test with the PRORETA anti-collision system (2009)



Bild 41-7: Versuchsfahrzeug mit plötzlich erscheinendem Hindernis

### 2. Examples of the model and pragmatic opacity н с R 🛛 🛥 🎆

#### Example 3: A test with the PRORETA anti-collision system (2009)

Versuchsreihe	1	2	3
	Plötzlich erscheinendes	Automatisches	Automatisches
	Hindernis	Notbremsen	Ausweichen
Probanden	22 Männer 20 Frauen 22–65 Jahre	15 Männer 13 Frauen 20–35 Jahre und >50 Jahre	19 Männer 14 Frauen 20–35 Jahre und >50 Jahre
Unabhängige Variable	Zeitpunkt (Plötzlichkeit) der Hinderniserscheinung	Verzögerung bei automa- tischem Bremseingriff Zeitpunkte von Hinderniser- scheinung und automa- tischem Bremseingriff	Verlauf des überlagerten Lenkwinkels Übersteuerungsmöglichkeit des Fahrers
Untersuchungs-	Fahrerverhalten	Fahrerverhalten	Fahrerverhalten
gegenstand		Akzeptanz	Akzeptanz

 Tabelle 41-1: Die drei Versuchsreihen der Ergonomiestudie

Example 3: A test with the PRORETA anti-collision system (2009)

matisches Manöver fährt. Bei der automatischen Notbremsung war auffällig, dass die Probanden bei den meisten Fahrten mit einer Betätigung des Gaspedals reagierten. Betrachtet man die Video-Aufzeichnungen, so erkennt man deutlich, dass die Fahrer bzw. die Beine durch die Trägheitswirkung bei der Verzögerung nach vorne "fallen", d. h. sie stützen sich unbewusst am Gaspedal ab, **Bild 41-8**.



Example 3: A test with the PRORETA anti-collision system (2009)



**Bild 41-9:** Einschätzung der Probanden, ob das Fahrzeug bei einer Fahrt mit geregeltem automatischem Lenkeingriff ihren eigenen Lenkbewegungen folgte

## 2. Examples of the model and pragmatic opacity $H \sqcup R \square S$

Example 4: search with learned preferences



### 2. Examples of the model and pragmatic opacity н с R 🗍 🛥 🎆



WELT https://www.welt.de > DIE WELT :

#### Goethe entdeckte die Langsamkeit

26.07.2003 — Selbst die Universität, wo Wittgensteins Philosophengruß bislang noch etwas galt, hat sich heute dem Diktat der Eile unterworfen. "Aus Mangel an ...

FAZ
 https://www.faz.net > ... > Bücher > Rezensionen

#### Kein erlösendes Wort - Sachbuch

10.11.2005 — Schon lange wartet die Gemeinde auf eine zuverlässige, gut les- und handhabbare Gesamtedition des Wittgenstein-Nachlasses.

## 2. Examples of the model and pragmatic opacity н с R 🗍 🛥 🎆

Example 4: search with learned preferences



## 2. Examples of the model and pragmatic opacity н с R 🛛 🛥 🎆

Example 4: search with learned preferences









- 1. Why trust at all?
- 2. Examples of double opacity (model & action)
- 3. Three (too) simple approaches
  - a. Why not just reliability?
  - b. Why not simply listen to experts?
  - c. Why not just evaluate the scientific quality?
- 4. The intricate simplicity of trust
- 5. Trustworthiness as a value a value among other values?

3. Three too simple approaches Reliability, experts, quality

# 1. Why trust at all?

First steps on the way to an answer:



H

1. Trust implies a dependency that can lead to harm

Dependence on other persons, institutions, systems whose services (information, decisions, skills) we need

#### 2. We accept this dependence

When we trust, we do not avoid it, we do not try to dissolve or reduce it

#### 3. The acceptance of this dependence is justifiable

Trust is not a-rational. It is grounded in reasons, even though we may not always have good reasons. Trust is consequently a practice that can be rational.



Trustworthiness as reliability:

#### Main idea:

- 1. An actor or agent is trustworthy if they are reliable
- 2. Reliability is an epistemic concept. It can be tested and measured
- 3. Standard interpretation: frequency of successful cases in relation to total number

An actor or agent (person, institution, system, technical means, etc.) is reliable if they produce the result desired by the relying party in the vast majority of cases. Their reliability can be recognized and evaluated.



Trustworthiness as reliability has four major merits:

- a. There is an *epistemic* basis (trustworthiness is based on knowledge)
- b. One can directly compare the reliability of different actors or agents, since reliability can be quantified
- c. There are known methods to technically evaluate the reliability
- d. Model opacity is usually irrelevant



### Image Classification on ImageNet





**Accuracy:** Accuracy in machine learning is an evaluation metric that measures the number of correct predictions made by a model relative to the total number of predictions made. It is expressed in a score (measure).

**Reliability:** Usually understood as Accuracy + Robustness. The idea is that a model can be accurate with respect to one data set (e.g., through overfitting), but produce inconsistent results with other data sets (especially noisy data).

If, on the other hand, "accuracy" is understood as "robust accuracy" from the outset, the difference disappears. That is what we do here.



Reliability (robust accuracy)

Number of true classifications

Number of classifications

= Measure of trustworthiness



Hume's track record model

Number of true statements

Number of statements

= probability of being trustworthy

Hume's Intention:

Everyone can judge based on <u>their own</u> <u>experience</u> how trustworthy others are



#### Hume's track record model

Number of true statements

Number of statements

= probability of being trustworthy

#### Hume's Intention:

Everyone can judge based on <u>their own</u> <u>experience</u> how trustworthy others are

But can this be a **general** method?



#### Hume's track record model



= probability of being trustworthy

### Hume's Intention:

Everyone can judge based on <u>their own</u> <u>experience</u> how trustworthy others are

But can this be a **general** method?



#### Hume's track record model



= probability of being trustworthy

### Hume's Intention:

Everyone can judge based on <u>their own</u> <u>experience</u> how trustworthy others are

But can this be a **general** method?

We usually know it through others!



#### Hume's track record model



= probability of being trustworthy

### Hume's Intention:

Everyone can judge based on <u>their own</u> <u>experience</u> how trustworthy others are

But can this be a **general** method?

We usually know it through others!

That is, through the experience of others, whom we must <u>trust in</u> the process!



**Coady's critique of Hume:** 

1. Reduction does not succeed

Reduction means reduction to my *own* experience

Then I only know in a few cases, based on my own experience, which statements are true

That is why I am interested in the knowledge of others in the first place

Or I assess the truth of the statements of others by the experience <u>of others</u>, what is true

Then I am depending on others – not my own experience



#### Hume's track-record model



**Reliability (robust accuracy)** 



= probability of being trustworthy

= Measure of trustworthiness



#### Hume's track-record model



**Reliability (robust accuracy)** 



= probability of being trustworthy

= Measure of trustworthiness

Experts tell us. We must trust them (if we want to work with the measure)





- 1. Why trust at all?
- 2. Examples of double opacity (model & action)

- 3. Three (too) simple approaches
  - a. Why not just reliability? 🖌
  - b. Why not simply listen to experts?
  - c. Why not just evaluate the scientific quality?
- 4. The intricate simplicity of trust
- 5. Trustworthiness as a value a value among other values?





Trustworthiness of experts as a new approach

- We seem to have found a solution by the expert approach
- Experts tell us how trustworthy AI systems are
- They measure and evaluate the systems
- We get the scores



# We Ernst/distrust Al system







Trustworthiness of experts as a new approach

- We seem to have found a solution
- Experts tell us how trustworthy AI systems are
- They measure and evaluate the systems
- We get the scores



Trustworthiness of experts as a new approach

- We seem to have found a solution
- Experts tell us how trustworthy AI systems are
- They measure and evaluate the systems
- We get the scores

#### But ...

- Expert dissent
- Lack of epistemic care
- Scientific misconduct



Who are the experts.



We Ernst/distrust Al system

We trust/distrust experts Who tell us how trustworthy Al systems are



We Ernst/distrust Al system

We trust/distrust experts Who tell us how trustworthy Al systems are

We trust others who tell us how trustworthy experts are who tell us how trustworty Al systems are

### aerzteblatt.de



/Ärzteblatt / cme / Ärztestellen / Studieren / English Edition

Home Archiv News Themen DÄ plus Politik Medizi Dienstag, 30. No News > Medizin > SARS-CoV-2: Experten streiten über Herdenimmunität als Strategie 'hemen 🗸 Sendungen Programm Podcasts Audi 🐈 Barrierefrei # Rubriken Live-TV Sendur

Priesemann vs. Streeck **Das Experten-Streit-Virus** 



Wie besiegen wir die Corona-Pandemie? Physikerin Vie drik Streeck berieten das niedersächsische Parlament tionen.

#### SARS-CoV-2: Experten streiten über

#### Gezielte Lockerungen ode Herdenimmunität als Strategie Wissenschaftler streiten ül Donnerstag, 15. Oktober 2020 Coronakrise

artseite / Forschung aktuell / Wissenschaftler streiten über die Wege

Wie soll es weitergehen mit dem Lockdown in Deutsc Bund und Länder. Auch unter Wissenschaftlern gibt e darüber, mit welcher Strategie - auch mit Blick auf die Corona-Pandemie in Deutschland eingedämmt werde

Volkart Wildermuth im Gespräch mit Lennart Pyritz | 1







/freshidea - stock.adobe.com

Medizin

Boston/London – Über das richtige Vorgehen angesichts einer zweiten

Andreas Kaminski
#### The New York Times

NEWS ANALYSIS

# The U.S. Is Getting a Crash Course in Scientific Uncertainty

As the pandemic takes an unexpected direction, Americans again must reckon with twists in scientific understanding of the virus.

#### f 💿 🖌 🖾 籠 🔶 🗌 🛐



#### OPINION

# When You Can't Just 'Trust the Science'

The vaccine debate is the latest example of how our coronavirus choices are inescapably political.

Dec. 19, 2020





# What I accept as evidence already depends on my trust or mistrust in the source that presents the evidence to me! (Bernd Lahno)





- 1. Why trust at all?
- 2. Examples of double opacity (model & action)
- 3. Three (too) simple approaches
  - a. Why not just reliability?
  - b. Why not simply listen to experts?
  - c. Why not just evaluate the scientific quality?
- 4. The intricate simplicity of trust
- 5. Trustworthiness as a value a value among other values?



New approach: Directly evaluate the quality of the systems!



New approach: Directly evaluate the quality of the systems!

- But who performs these assessments?
- Everyone for themself?



New approach: Directly evaluate the quality of the systems!

- But who performs these assessments?
- Everyone for themself?
- Very few have the expertise and resources to do this
- Moreover, the problem arises that the errors of AI technology are not always obvious



New approach: Directly evaluate the quality of the

- But who performs these 25
- Everyone for themself
- Very few have the exper
- Moreover, the problem a

the the quality of the			J \	
Coem	to for	5 Last	to us 1	
Now we see	Des iu	nportan		
10 Loorthines	ola	ce		
Erustu fin	st p	- 7	s obvious	
in Euc s				

# 3. The Intricate Simplicity of Trust



Two assumptions need to be reconsidered:

- 1. Trustworthiness is a purely epistemic quality
- 2. It is possible to give a single applicable criterion for its evaluation



Two assumptions need to be reconsidered:

- 1. Trustworthiness is a purely epistemic quality
- 2. It is possible to give a single applicable criterion for its evaluation



- Trustworthiness is a dense relation: We cannot separate descriptive and normative aspects
  - If we reasonably describe someone as trustworthy, we must have reasons that indicate the extent to which their behavior can be <u>described in this way</u>
  - However, in doing so, his behavior must be understood to be motivated and explained by the value of trustworthiness
  - This must also be a value for us

*In other words, there is no purely epistemic theory of trustworthiness* 



- Trustworthiness is a dense relation: We cannot separate descriptive and normative aspects
  - If we reasonably describe someone as trustworthy, we must have reasons that indicate the extent to which their behavior can be <u>described in this way</u>
  - However, in doing so, his behavior must be understood to be motivated and explained by the value of trustworthiness
  - This must also be a value for us

*In other words, there is no purely epistemic theory of trustworthiness - Epistemic and Ethical Virtues of Modelers and Examiners* 



- 2. There is a network of trust relationships
  - We can not get out of the circle





We Ernst/ distrust Al system

We trust/distrust experts Who tell us how trustworthy Al systems are

We trust others who tell us how trustworthy experts are who tell us how trustworty Al systems are



#### 2. There is a network of trust relationships

- We can not get out of the circle
- We need to deal with the circle instead
- This is less problematic as long as we move in trustworthy networks



#### 2. There is a network of trust relationships

- We can not get out of the circle
- We need to deal with the circle instead
- This is less problematic as long as we move in trustworthy networks

Analogy to the demarcation problem between science and pseudoscience

 $\rightarrow$  from foundationalism to coherentist approaches\*.

\* Assessment of coherence itself again not independent of trust!







ΗL

R S





- 1. Why trust at all?
- 2. Examples of double opacity (model & action)
- 3. Three (too) simple approaches
  - a. Why not just reliability?
  - b. Why not simply listen to experts?
  - c. Why not just evaluate the scientific quality?
- 4. The intricate simplicity of trust
- 5. Trustworthiness as a value a value among other values?

4. Trustworthiness as a value A value among others?



- Reliability
- Transparency
- Fairness
- Sustainability
- ...
- Trustworthiness

# 4. Trustworthiness – a value among others?



A simple test:

- Reliability
- Transparency
- Fairness
- Sustainability
- ...
- $\rightarrow$  Trustworthiness?

# 4. Trustworthiness – a value among others?



A simple test:

- Reliability
- Transparency
- Fairness
- Sustainability
- ...
- → Trustworthiness?

# 4. Trustworthiness – a value among others?



A simple test:

- Reliability
- Transparency
- Fairness
- Sustainability
- ...
- → Trustworthiness?



Others (persons, institutions, AI systems) are trustworthy <u>if</u> they fulfill the values at stake in the respective situations

- Trustworthiness is not one value among others
- It forms the unity of the (respectively relevant) values





- 1. Why trust at all?
- 2. Examples of double opacity (model & action)
- 3. Three (too) simple approaches
  - a. Why not just reliability?
  - b. Why not simply listen to experts?
  - c. Why not just evaluate the scientific quality?
- 4. The intricate simplicity of trust
- 5. Trustworthiness as a value a value among other values?

### Some of my publications on computational models (and trust) H L R S

- Kaminski, Andreas. "Der Erfolg der Modellierung und das Ende der Modelle: Epistemische Opazität in der Computersimulation". In Technik - Macht - Raum: Das Topologische Manifest im Kontext interdisziplinärer Studien, herausgegeben von Andreas Brenneis, Oliver Honer, Sina Keesser, und Silke Vetter-Schultheiß, 317–33. Wiesbaden: Springer, 2018.
- Kaminski, Andreas. "Begriffe in Modellen: Die Modellierung von Vertrauen in Computersimulation und maschinellem Lernen im Spiegel der Theoriegeschichte von Vertrauen". In Simulieren und Entscheiden: Entscheidungsmodellierung, Modellierungsentscheidungen, Entscheidungsunterstützung, herausgegeben von Nicole J. Saam, Michael Resch, und Andreas Kaminski, 1. Auflage 2019., 167–92. Sozialwissenschaftliche Simulationen und die Soziologie der Simulation. Wiesbaden: Springer Fachmedien Wiesbaden GmbH; Springer VS, 2019.
- Kaminski, Andreas. "Gründe geben. Maschinelles Lernen als Problem der Moralfähigkeit von Entscheidungen". In *Ethische Herausforderungen von Big-Data*, herausgegeben von Klaus Wiegerling, Michael Nerurkar, und Christian Wadephul, 151–74. Bielefeld: Springer, 2019.
- Kaminski, Andreas, und Andreas Gelhard, Hrsg. Zur Philosophie informeller Technisierung. Darmstadt: Wissenschaftliche Buchgesellschaft, 2014.
- Kaminski, Andreas, und Colin W. Glass. "Das Lernen der Maschinen". In *Mensch-Maschine-Interaktion: Handbuch zu Geschichte Kultur Ethik*, herausgegeben von Kevin Liggieri und Oliver Müller, 1. Auflage 2019., 128–33. Stuttgart, 2019.
- Lampe, Hildrun, und Andreas Kaminski. "Verlässlichkeit und Vertrauenswürdigkeit von Computersimulationen". In Mensch-Maschine-Interaktion: Handbuch zu Geschichte – Kultur – Ethik, herausgegeben von Kevin Liggieri und Oliver Müller, 1. Auflage 2019. Stuttgart, 2019.
- Resch, Michael, und Andreas Kaminski. "The Epistemic Importance of Technology in Computer Simulation and Machine Learning". Minds and Machines 29, Nr. 1 (1. Januar 2019): 1–9. <u>https://doi.org/10.1007/s11023-019-09496-5</u>.
- Kaminski, Andreas, Michael Resch, und Uwe Küster. "Mathematische Opazität. Reproduzierbarkeit in der Computersimulation". *Jahrbuch Technikphilosophie* 4 (1. Januar 2018): 253–77.